



SOUTH-EAST EUROPE
MEETS
**COMPETENCIES
PASSPORT**

2nd Regional Conference for Counsellors

*September 24th - 25th, 2019
in Sarajevo*

Agenda

September 24th

- 10:30** Registration
- 11:00** **Opening of the conference**
Amra Muratović (Deutsche Gesellschaft für Internationale Zusammenarbeit – GIZ)
Brigitte Bosche (German Institute for Adult Education – DIE)
- 11:10** **Welcome**
Michaela Paßlick (Head of Economics and Development, Embassy of the Federal Republic of Germany)
Peter Wolf (GIZ)
- 11:30** **Results and products from international DIE projects**
How useful are they for South-East European counsellors?
Brigitte Bosche (DIE)
- 12:30** Lunch
- 14:00** **Presentation of the work from the networks and other partner organisations**

Activities of the Association for Competency Development “S.K.I.L.L.S.” in 2018 – 2019
Nikolina Garača (SKILLS)

The process of developing the Network of Activists for Competencies Passport in Serbia (MAPS) as a functioning network of counsellors in Serbia
Ivana Stevanović Hempfling (MAPS)
- 16:00** Coffee break
- 16:30** **Benefits of the Competencies Passport in Kosovo**
Mirsad Aliti, Environment Community Development (ECD)
- 17:30** **Closure of the first day**
Brigitte Bosche (DIE) and Amra Muratović (GIZ)
- 18:00** Dinner at the hotel

Agenda

September 25th

- 09:00** Future cooperation with the German Institute for Adult Education
- 10:00** **Parallel workshops**
Participants can attend two workshops in two rounds
- 10:00 - 11:15** First Round
- 11:45 - 13:00** Second Round
- 1. Skills and tools used in counselling**
Facilitator: Nikolina Garača (SKILLS)
- 2. Experiences from working with the Competencies Passport for Youth in vocational orientation and in schools**
Facilitator: Slobodanka Gajić and Elvira Dizdarević (SKILLS)
- 3. “Who am I as counsellor?” Access to clients, establishing trust and rapport as well as a good and open communication**
Facilitator: Ivana Stevanović and Biljana Simić (MAPS)
- 4. Activating people who are hard to employ**
Facilitator: Vesna Kovačević and Ljiljana Petrović (MAPS)
- 13:00** Lunch
- 14:00** **Feedback from the workshops**
Brigitte Bosche (DIE)
- 14:30** **Informal exchange of experiences in groups at “thematic tables”**
International perspectives of competency passports – Brigitte Bosche (DIE)
Integration competency passport in policy papers on local level – Miljan Stanišić (DOMOVIK)
How to define SMART aims in cooperation with the client – Amra Muratović (GIZ)
- 15:30** **Evaluation of the conference**
Amra Muratović (GIZ) and Brigitte Bosche (DIE)
- 16:00** Closure of the conference
- 16:15 - 18:30** **Guided city tour “Historical Core of Sarajevo”**
- 19:00** Dinner in the city



Workshop 1: Skills and tools used in counselling

This workshop will touch upon specific tools and techniques that every counsellor should carry in their toolbox. Did you know that taking notes during sessions can be done systematically, making it much easier for us to focus on the counsellee's reality? Or that you could use a pre-developed tool for self-reflection after each session?

We will go in depth and look at various helping skills that counsellors use such as reflecting content and feelings, pointing out strengths, paraphrasing, summarizing, seeking and giving clarification, partializing and focusing. To make sure we have all gained new insights, we will then utilize a self-reflection tool and see how it can be used in the future.

Remember, a good counsellor is the one who never stops learning – join us for demonstrations, role plays and discussions. Let's practice, reflect and learn together!

Facilitator: Nikolina Garača – Association for Competency Development "S.K.I.L.L.S."



Workshop 2: Experiences from working with the Competencies Passport for Youth in vocational orientation and in schools

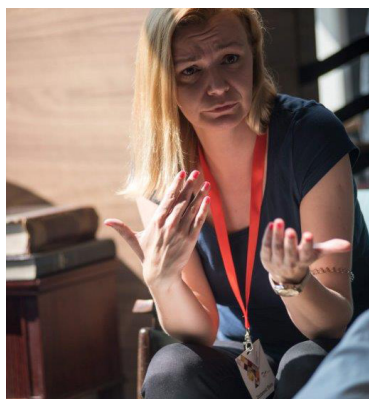
In this workshop you can learn how we use the Competencies Passport for Youth in schools in Bosnia and Herzegovina and how we facilitate the vocational orientation process.

Besides being educated in schools, young people do not have an opportunity to talk about their problems and needs, even though such upbringing is highly important in their formative years. The counselling process is their chance to say what they want, to become aware of themselves and to be heard. They show noticeable changes after counselling, positive reflection of parents and teachers, and most importantly, youth start to appreciate themselves more.

The Competencies Passport for Youth is the right and unique tool to help young people become accepted members of the community and they do recognize its value. Find out what the possible challenges are and how can we address them.

Facilitator: Slobodanka Gajić and Elvira Dizdarević – Association for Competency Development "S.K.I.L.L.S."





Workshop 3: “Who am I as a counsellor?”

“Who am I as a counsellor” is the question that every counsellor should ask him/herself, colleagues, the counselling person, regardless to the level of experience as counsellor. Counselling is a responsible, complex and challenging job. Every person we counsel has needs and expectations regarding the process. Our target groups are specific in many ways, so our approach to counselling must be adapted to these specificities to the extent that the instrument allows us, but also our persona with all the moral, emotional and characteristic principles that determine us as a person.

Each of us developed different methods of approaching people we counsel to “simplify” the process, prevent challenging situations, gain and retain the trust. We are sure that you, dear colleagues, deal with all kinds of challenges in your practice, so, we invite you to share with us your little wins and recipes.

Facilitator: Ivana Stevanović Hempfling – Network of Activists for Competencies Passport in Serbia-MAPS/ Treehouse and Biljana Simić – Network of Activists for Competencies Passport in Serbia-MAPS/ Little Prince



Workshop 4: Activating people who are hard to employ

During the workshop, we will be happy to share with you experiences of implementing of the Competencies Passport:

- From work with single parents within the project “Encouraging gender equality and labour market participation of single mothers in Serbia”.
- Via education and partnership with social welfare professionals – connecting active employment policy measures in Serbia with the benefits of counselling process and valuing the competences of people who are hard to employ.

We would like to discuss with you the challenges in work and benefits of the counselling process for the individual counsellee and importance of joint efforts with the social welfare institutions in connection to our target group.

Facilitator: Ljiljana Petrović and Vesna Kovačević – Laris team / MAPS



Conference location:

Hotel Holiday
Zmaja od Bosne 4
71000 Sarajevo
Bosnia and Herzegovina

<https://www.hoteleuropegroup.ba/en/holiday>



Organised by:

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